

May 5, 2017

To: Prospective Communications Vendors ("Vendor")
From: Brian Schoon, INRCOG
RE: Request for Proposals (RFP)

***Criminal Justice Information System Board: Instructions to Prospective Vendors
Software System Consultant Selection***

The Criminal Justice Information System Board (Board) is seeking to award a contract, through this Request for Proposals procurement process that will assist the Board in procuring a criminal justice software package for the Board. The new software is intended to replace the current CAD, Mobile, RMS, JMS, NCIC, Fire, and Civil software packages.

Specifically, there are four (4) tasks expected of the successful bidder under this Request. First, the vendor will be expected to assess the software needs of those entities participating in the process, with the assistance of the Board and its Users Group (a list of participating agencies is attached). Second, the vendor must recommend a software package that meets the current needs of the entities, as well as provides additional options, alternates, or add-ons to the recommended software package that may allow for future growth and development. Third, the vendor will develop and manage a procurement process related to purchasing a suitable criminal justice software package that is justified by their needs assessment. Finally, the vendor will help the Board review software package proposals, provide guidance regarding selection of a software vendor, and advise the Board throughout the purchase and implementation phase of the overall process of acquiring the new software.

At this point in time, the proposed system is to be funded by the Board. The Board reserves the right to identify other funding sources that may be used to help finance this project.

This request for proposals invites consultants to submit proposals for the accomplishment of work items specified under the attached *Scope of Services*. Proposals should be prepared and submitted in accordance with the guidelines and requirements set forth in this request, and will be ranked by a Review Committee, comprised of members of the Users Group and Board appointees, using evaluation factors.

Vendors must submit proposals to develop a needs assessment, establish software specifications, meet the general and technical requirements of this RFP, and guide the Board with purchasing and implementing a system that meets the needs of the Board.

All material developed pursuant to this process and the subsequent agreement(s) between the Board and the vendor(s) for purposes of fulfilling the contract will become the property of the vendor and Board, and will be considered public record, under Iowa law, unless we are told otherwise by the vendor.

The Board will accept written questions from prospective vendors prior to proposal submittal. Question will be accepted by Brian Schoon via US mail or email at bschoon@incog.org no later than 1:00 PM CST on June 1, 2017. Answers to all questions posed by potential vendors will be posted on the INRCOG website (www.incog.org) by 5:00 PM CST on June 15, 2017.

Interested individuals and firms that wish to offer a proposal must submit twenty (20) paper copies of their proposals and an electronic copy (PDF file) to Brian Schoon; INRCOG; 229 East Park Avenue; Waterloo, Iowa 50703, on or before 1:00 PM CST on July 14, 2017.

Negotiations between the Board and a vendor or firm will be initiated after selection of the firm. If an agreement cannot be reached between the Board and the selected firm, the next most qualified firm will be contacted for negotiations. The Board does plan to conduct in-person interviews of prospective vendor(s) prior to selecting an organization or firm.

The Board reserves the right to accept or reject any proposal and reserves the right to cancel or reissue this RFP at any time. If it is determined that a contract for all or part of the project should be awarded, the chronological process of awarding the Contract shall be as follows:

- The Board's Review Committee shall determine which vendor has submitted the best and most responsive and responsible (best qualified) proposal; one that best meets the proposal criteria as set out in the attached questions. This may or may not be the lowest bidder.
- The Board's Review Committee shall then make a recommendation to the Board.
- The Board shall consider action awarding the contract and authorizing the Chair to sign this contract on behalf of the Board. No contract shall be deemed to be created and exist, unless and until the Board adopts a resolution awarding a contract and authorizing the Chair to execute the contract.
- The Chair signs the contract.
- The Board issues a "Notice to Proceed" to the vendor. The Notice to Proceed shall constitute authorization for the vendor to commence the work and incur expenses.

The awarded vendor shall maintain adequate liability insurance in form(s) and amount(s) sufficient to protect the Board, its agencies, its employees, its clients and the general public against loss, damage and/or expense related to performance under this agreement. Upon Board approval of a contract, the vendor shall provide a Certificate of Insurance pursuant to the requirements set forth in Attachment A. In the event the insurance coverage is canceled or modified in any way, the Board must be notified immediately. If at any time during the contract period the vendor fails to maintain the minimum insurance coverage, the contract may be canceled at the Board's option. There shall be no cost to the Board for any required insurance coverage or certification.

If the Board determines that any or all of the proposals received should be rejected, or the RFP is cancelled, the vendors shall be notified by the Board of such action, and any submitted proposals will be returned to vendors. At that point, the Board may, or may not, reissue the RFP for the project.

If your firm is interested in submitting a proposal for our project, please provide twenty (20) copies and an electronic copy (PDF on a compact disc) of your proposal to the following address by 1:00 PM (CST) July 14, 2017.

**Brian Schoon
INRCOG
229 East Park Avenue
Waterloo, Iowa 50703**

If you have any questions, please contact Brian Schoon, INRCOG, at (319) 235-0311 or at bschoon@inrcog.org.

Scope of Services:

The Criminal Justice Information System Board (Board), at a minimum, expects that the selected vendor will assess the needs of the participating entities, recommend a software system that not only meets the current needs of its users, but provides additional add-on options that could be purchased to accommodate future growth and demand, as well as guide the Board through the purchase and implementation processes for the selected software package. The contractor will work under an agreement awarded by the Board at the end of this RFP process. At a minimum, the responsive vendor will include or address the following requirements in their proposal:

General Requirements:

The selected contractor or consultant shall:

1. Answer all inquiries for information and questions, posed by the Board, Review Committee, or User Group in this Request for Proposal. All queries must be answered for a proposal to be considered complete.
2. Utilize the information provided by each participating entity to develop a proposal that will meet the current and future needs of each, as may be appropriate.
3. Within its proposal, provide detailed information about how it will assess the needs of the participating entities, describe how they will evaluate prospective software packages; provide a tentative timeline beginning at contract award under this RFP through implementation of the new software package; describe a proposed procurement process for acquiring the software; outline how they will assist the Board with selection of a software vendor, as well as how they will provide guidance during the purchase and implementation phases of this project.
4. Review and recommend a range of options for use of the software by various participating public safety agencies, including some that may not be based in Black Hawk County, Iowa, but who occasionally interact with Black Hawk County public safety agencies. This shall include the Iowa Department of Public Safety.
5. Determine the specifications and technical requirements for a software system that has the ability to expand or be updated in response to future increases in population in Black Hawk County, Iowa, including increases that may occur as a result of enrollment increases at the University of Northern Iowa.
6. Recommend a software package that has a life span of at least fifteen (15) years.
7. Be non-vendor specific or name proprietary.
8. Not provide services under this RFP and then bid on providing the recommended software package.
9. Be expected to meet as needed with representatives of the Board, its Review Committee, or User Group in-person in Black Hawk County to assess software needs and discuss proposed project elements.
10. Be an Equal Opportunity Employer, as defined in the Civil Rights Act of 1964 and in Iowa Executive Order Number 34.

Technical Requirements:

The selected contractor shall:

1. Be familiar with assisting local governments and their local law enforcement agencies in assessing their criminal justice software needs and matching them to prospective software systems or packages. Specifically, the contractor must be familiar with:
 - a. The Client-Server Environment
 - b. Virtual Servers-VMWare and Windows Server OS
 - c. SQL Database Environment
 - d. Wide Area Networking Technologies
 - e. Wireless Technologies
 - f. Back-up Technologies
2. Provide a written description of the recommended hardware and software specifications.
3. Prepare all materials related to the project in a manner that is consistent with known federal, state or local requirements pertaining to criminal justice software requirements.
4. Prepare specifications for the bidding process. The procurement process shall meet federal, state, and local procurement requirements and policies. The procurement method (i.e. sealed bids, request for proposals, etc.) shall be well-defined and will be implemented in conjunction with the Board, Review Committee, and its User Group. Further, the selected vendor shall render assistance managing the procurement process and providing guidance regarding selection of the actual system vendor. The selected vendor will then provide guidance throughout the implementation of the new software package.
5. Provide twenty (20) copies of the final needs assessment, software recommendations, and procurement documents (i.e. sealed bids, request for proposals, etc.) to the Board, Review Committee, and its User Group, with timely updates as to project status either orally or in writing, as appropriate. Copies of draft documents shall be made available for review as well.
6. Assist the Board with selecting a vendor for providing the new system. This will include reviewing all proposals and offering assistance and guidance to the Board, Review Committee, and its Users Group through the implementation of the software package. However, the contractor will not serve as a member of the Board, Review Committee, or Users Group.
7. A cost estimate for purchase and installation of the proposed system will also be provided by the selected contractor, as a means of comparison and reasonableness.

Questions for Prospective Contractors

In addition to providing your firm's overview, historical information, and employee biographies within your proposal please provide written answers to ALL of the following requests and questions. You may attach additional paper or include the answers to these questions within your proposal.

1. Discuss your company's experience with similar projects. Within in your response, please identify those clients.
2. What were the outcomes of your most recent project? Did you achieve the objective(s) sought by your last customer? If not, what were the differences and why?
3. Describe how you would approach our project, including providing a detailed timeline with progress milestones identified within said timeline.
4. What do you see as being unique about our project? What challenges do you see with our project?
5. Have your prior projects incurred cost and/or time overruns? If you experienced cost overruns, what was the overrun percentage (of the total project cost)? If you experienced a time overrun, how long after the original contract deadline did it take to complete the project? What were the reasons for and/or circumstances surrounding the overruns?
6. Will your firm provide comprehensive project management to include facilitation of meetings, copies of meeting minutes and agendas?
7. How many people will your firm dedicate to working on our project? Please identify the individuals, their expertise, and to what degree they may be involved in our project.
8. What kind of support do you provide after the project is completed, and how long is the support available?
9. What makes your firm best suited for this project and/or request?
10. Please provide a detailed budget for the requested work, with a lump sum or total contract figure included and clearly identified. All figures must be "Not-To-Exceed".
11. At a minimum, please provide at least three (3) references, relevant to projects such as ours that we may contact.

12. The awarded vendor shall maintain adequate liability insurance in form(s) and amount(s) sufficient to protect the Criminal Justice Information Board (Board), its agencies, its employees, its clients and the general public against loss, damage and/or expense related to performance under this agreement. Upon Board approval of a contract, the vendor shall provide a Certificate of Insurance pursuant to the requirements set forth in Attachment A. In the event the insurance coverage is canceled or modified in any way, the Board must be notified immediately. If at any time during the contract period the vendor fails to maintain the minimum insurance coverage, the contract may be canceled at the Board's option. There shall be no cost to the Board for any required insurance coverage or certification.
13. Firms submitting proposals must be an Equal Opportunity Employer, as defined in the Civil Rights Act of 1964 and in Iowa Executive Order Number 34.

Proposals will be evaluated by the Board's Selection Committee using the following criteria (100 total points):

- Specialized experiences & certifications (e.g., demonstrated experience) (20 Points)
- Past performance record (vendor must allow access to clients in order for the Board to: assess quality of work; demonstrate success and timely completion of work; ability to stay within budget; and verify responses to RFP questions) (20 Points)
- Ability to travel; ability to provide electronic and hard-copy documents (10 Points)
- Ability to begin after contract is awarded, and to complete the project by the contract deadline (20 Points)
- Costs of services (Project Budget) (20 Points)
- References (10 Points)

Attachment A

Minimum Insurance Requirements

- A. At all times during the contract/agreement the outside party will carry and maintain, at the outside party's expense, the following insurance:
1. Commercial General Liability Insurance Policy, including but not limited to, insurance for premises construction operations (when applicable), contractual liability, completed operations with respect to liability arising out of the ownership, use, occupancy or maintenance of the premises and all areas appurtenant thereto, to afford protection with respect to bodily injury, personal injury, death or property damage of not less than One Million Dollars (\$1,000,000) per occurrence combined single limit/Two Million Dollars (\$2,000,000) general aggregate.
 2. Comprehensive Automobile Liability Insurance Policy with limits for each occurrence of not less than One Million Dollars (\$1,000,000) Combined Single Limit with respect to bodily injury, property damage or death.
 3. Workers Compensation Insurance Policy or similar insurance in form and amounts required by law.
 4. Professional Errors and Omissions liability with a limit for each claim of not less than One Million Dollars (\$1,000,000).
 5. Umbrella Liability \$1,000,000 each per occurrence.
- B. Coverage must be maintained by a financially stable carrier with a minimum AM Best rating of A-. It will be the outside party's responsibility to provide proof of its carrier's rating.
- C. The outside party shall agree to the following:
1. Criminal Justice Information System Board will be named as an additional insured with respect to all casualty insurance policies.
 2. Certificate of insurance will be submitted to the Board prior to commencement of the contract/agreement and shall include a thirty-day notice of cancellation provision.
 3. If the outside party fails to perform any of its obligations under the RFP's Minimum Insurance Requirements, the Board reserves the right to either purchase the required insurance coverage and assess the cost directly to the outside party or to declare the outside party's bid invalid.
 4. Hold Harmless Agreement – The outside party shall indemnify and hold harmless the Board, its agents and employees, from and against all claims, damages, losses and expenses including attorneys' fees arising out of or resulting from the performance of the work, provided that any such claim, damage, loss or expense:
 - a. Is attributable to bodily injury, sickness, disease or death, or to the damage to or destruction of tangible property (other than the work itself) including the loss of use resulting therefrom.
 - b. Is caused in whole or in part by any negligent act or omission of the outside party or its subcontractor, anyone directly or indirectly employed by any of them or anyone for whose acts any of them may be liable, regardless of whether or not it is caused in part by a party indemnified hereunder.

Participating Agencies and their Background Information

CJIS Board Overview:

Contact: Judy Flores; jflores@bhcco.org

The Black Hawk County Criminal Justice Information System (CJIS) is managed by a six-member Board of Directors. Agencies represented by Board members include the following:

1. Black Hawk County Consolidated Communication/Dispatch Center
2. Cedar Falls Police Department
3. Waterloo Police Department
4. Evansdale Police Department
5. La Porte City Police Department
6. Black Hawk County Sheriff's Office (which includes the following agencies):
 - a. Dunkerton Police Department
 - b. Gilbertville Police Department
 - c. Hudson Police Department
 - d. Black Hawk County Attorney (read only)
 - e. Black Hawk County Conservation
 - f. University of Northern Iowa (UNI) (read only)
 - g. Iowa Department of Criminal Investigation (DCI) (read only)

Currently all of the agencies are using a shared RMS system, which includes interfaces for TRACS and Pawns Property. The Sheriff's Office has JMS and Civil Modules, which includes interfaces for the inmate phone system, weapons permits, Livescan, VINE, and the Sheriff's web site.

Additional interface possibilities include the County Attorneys software, the medical provider for the Jail, and an index system of booking information older than the current vendor.

Black Hawk County Consolidated Communication/Dispatch Center Overview:

Contact: Judy Flores; jflores@bhcco.org

On April 10th, 1995, the eight governmental subdivisions in Black Hawk County entered into a 28E (Iowa Code) contractual agreement establishing the Black Hawk County Consolidated Public Safety Communications Center. The operational costs for the Center are shared, on a formulated percentage basis by the participating local governments.

The Consolidated Board of Directors is responsible for establishment of policies and procedures for the Center, as well as appointing the Communications Administrative Supervisor, who is under the direct supervision of the Board Chair. The Communications Administrative Supervisor is responsible for the Center's staff employment practices and overall operations of the Center.

With the execution of the 28E agreement, the functions of four dispatch centers (Waterloo Police Department Dispatch, Waterloo Fire Department Dispatch, Black Hawk County Dispatch, and Cedar Falls Dispatch) and their 37 dispatchers were merged into one dispatch center with 24 dispatchers. In March 1996, the Center was fully implemented, per the agreement. Currently, the Center provides services for the Black Hawk County, including its approximately 130,000 residents and 24 public safety agencies. The Center now has 30 employees including: a full-time Director; a full-time Shift Supervisor; 22 full-time Dispatchers, 5 part-time Dispatchers, and 1 part-time Administrative Assistant.

A Consolidated Board of Directors, representing the political subdivisions, was also established to manage the organization. Said Board is comprised of 10 members, including six Police Chiefs, the County Sheriff, Waterloo and Cedar Falls Fire Chiefs, and a Volunteer Fire Chief that represents the Black Hawk County's Firemen's Association.

The current list of Agencies served by the Center, including their Board of Directors as well as the CJIS Board of Directors, is shown below.

Agencies Served	Contact Person
Black Hawk County Sheriff's Office	Sheriff Tony Thompson ^{1,2}
Cedar Falls Police Department	Public Safety Director/Chief Jeff Olson ^{1,2}
Cedar Falls Fire Department	Chief John Bostwick ¹
Dunkerton Police Department	Chief Ed Adams ¹
Dunkerton Fire/Ambulance	Lynn Stout, Director
Evansdale Police Department	Chief Jeff Jensen ^{1,2}
Evansdale Fire/Ambulance	Chief Ryan Phillips
Fairbank Fire/1 st Responders	Chief Dave Ryan
Gilbertville Police Department	Chief Chad Bauwens ¹
Gilbertville Fire/1 st Responders	Curt Bovy
Hudson Police Department	Chief Jeff Marsh ¹
Hudson Fire/Ambulance	Chief Chad Schmidt
Janesville Fire/1 st Responders	Chief A.J. Elliott
La Porte City Police Department	Chief Larry Feaker ^{1,2}
La Porte City Fire/Ambulance	Chief Jeff McFarland
Raymond Fire/1 st Responders	Chief Jason Dolf ¹
Reinbeck Fire Department	Chief Jamie Eiffler
Readlyn Fire/1 st Responders	Chief Ron Oltrogge
Volunteer Firemen's Association	Chief Jason Dolf
Waterloo Police Department	Chief Dan Trelka ^{1,2}
Waterloo Fire/Ambulance	Chief Pat Treloar ¹

¹ Denotes a Center Board Member

² Denotes a CJIS Board Member. The Black Hawk County Board of Supervisors also has representation on the CJIS Board. Currently, Supervisor Tom Little serves in this capacity.

The Center's Primary Missions are:

- To receive requests for public safety services;
- To process the information received;
- To dispatch the appropriate type and number of response units for the agency of jurisdiction;
- To provide resource support to the response units; and
- To act as a central repository for more than 3,000 warrants of arrest and other court orders impacting the law enforcement community.

Operationally, on an average day, the Center:

- Dispatches 335 to 350 public safety calls for service;
- Processes 350-400 wanted persons, vehicle registration, and driver's licenses checks;
- Processes 1,800 telephone calls, including approximately 80-100 landline 911 calls and approximately 150 wireless 911 calls; and
- Processes 5,000 to 8,000 radio transmissions.

The Center uses Shieldware Technologies for its Computer Aided Design (CAD) system. Further, access to the shared Records Management System is also utilized by the Center, as well as the other agencies. Said CAD system requires the following interfaces:

- 911 phone/viper
- Stand-alone status monitor, which other agencies also utilize
- NCIC
- Paging/texting
- Mobile Data Compute (MDC)
- Report writing capabilities using Crystal Reports
- Faxing/Mail

Information technology (IT) for the Center is provided by the Black Hawk County Sheriff's Office.

Since creating the Consolidated Center, its efforts have provided more efficient access for the public, increased levels of coordination among public safety agencies, implemented enhancements in technology, and generated an overall savings in tax dollars.

Black Hawk County Sheriff's Department

Contact: Bryan Snook; basnook@bhcsso.org

The Black Hawk County Sheriff's Office provides law enforcement service throughout the County, as well as under contract to smaller communities. The Department has 140 sworn deputies and civilians, including those that staff the jail. In addition to its Mission Statement, the Department subscribes to the following values: Pride, Integrity, Professionalism, and Fairness. During 2016, the Department reported the following statistics:

- 8,189 service calls
- 3,664 arrests
- 2,188 traffic stops
- 3,083 citations issued
- 115 investigations

Waterloo Police Department

Contact: Wendy Drinovsky; drinovskyy@waterloopolice.com

The Waterloo Police Department is made up of 123 Sworn Officers and nine Civilians serving a city population of 68,747. The Department's mission is to vigilantly protect, serve, and work together with our community to prevent crime and enhance the quality of life in our neighborhoods, while maintaining our core values, which consist of Vigilance, Integrity, Courage, Professionalism, Honesty and Respect. The Department is divided into Patrol, Investigation, and Administrative Divisions. It also has specialized units that consist of the Violent Crime Apprehension Team, Tri-County Drug Enforcement Task Force, Safe Streets Federal Task Force, Tactical Team, Domestic Abuse Response Team, Honor Guard, Motorcycle Unit, School Resource Officers and K9 Unit.

Over the previous five years, the Department has reported the following annual statistics to NIBRS, on average:

- 70,796 service calls
- 12,779 offenses
- 10,909 incident reports
- 4,636 arrests
- 5,864 citations
- 1,715 accidents

Currently the County utilizes Shield Technology as the vendor for Waterloo Police Departments Records Management System, Silent Dispatching software, and NCIC Software both in-house and in the car (through a product called SWMobile). The back-end database is running MySQL. There are both Master and Replication Servers located throughout the police department agencies in Black Hawk County. It should be noted that some of these servers are physical boxes and others are Virtual Servers.

The Records Management Systems contains several modules which include: Master Indexes (Name, Business, Location, Vehicles, Officers), Arrest Module (including Warrants and Sex Offender Registry), Booking, Business/Premise file, Call Reporting (View only of the CAD software), Citation, Field Interview, Incidents, Miscellaneous Name, Pawned Property, Personnel, Registration, Weapon Permits, Utilities, Mobile Administration of the in-car software, and a Utilities Module.

The Records Management System has the ability to import XML files from the Iowa DOT's TRaCS (Traffic and Criminal Software) program. These XML files are from Incident reports, Electronic Citations, Accident reports, and Warning Citations.

Our current vendor has provided us with several software tools. The first tool is utilized for monitoring the status of the officers on the street, as this comes directly from the CAD software. Another tool allows the officers to directly enter information about the property they have seized into the database, either while on-scene or in the station. City Ordinance requires that our pawn shops report to us on a weekly basis, our current vendor has provided us with a software tool to import information from a text file or an access database file generated by the pawn shops directly into the database.

Other areas that are served by our current vendor include the ability to map calls-for-service and incident data, as well as the ability to create adhoc reports through Crystal Reports utilizing the current table structure of the database, which is a necessity for the department.

Cedar Falls Police Department

Contact: Patrick Williams; pat.williams@cedarfalls.com

The Cedar Falls Police Department is made up of 42 Sworn Officers, nine Reserve Officers and eight Community Service Officers serving a population of 40,566. The Department's mission is to provide professional policing by protecting, serving and partnering with the community. The department is organized into Patrol, Investigations, Code Enforcement, and Administrative Divisions. The Cedar Falls Police Department also has specialized units: School Resource Officer, Tri-County Drug Enforcement, Major Incident Response Team, and Bike Patrol.

Over the previous five years, the Department has reported the following annual statistics to NIBRS, on average:

- 20,133 Service Calls
- 3,621 Offenses
- 3,539 Incident Reports
- 1,018 Arrests
- 2,439 Citations
- 738 Accidents

Currently the County utilizes Shield Technology as the vendor for the Cedar Falls Police Department Records Management System, Silent Dispatching Software, and NCIC Software both in-house and in the patrol vehicles (product is SW Mobile). There are software servers located at the police department and Black Hawk County.

The Records Management System contains several modules which include: Master indexes (Name, Business, Location, Vehicles, Officers), Arrest Module (including Warrants and Sex Offender Registry), Booking,

Business/Premise File, Call Reporting (View only of CAD Software), Citation, Field Interview, Incidents, Miscellaneous Name, Pawns Property, Personnel, Registration, Weapon Permits, Utilities, Mobile Administration of the in-car software, and a Utilities Module.

The Records Management System has the ability to import XML files from the Iowa DOT's TraCs (Traffic and Criminal Software) program. These XML files are from incident reports, Electronic Citations, Accident Reports and Warning Citations.

Our current vendor has provided us with several software tools. The first tool is utilized for monitoring the status of the officers on the street, as this comes directly from the CAD Software. Officers have the ability to allow officers to directly enter information about the property they have seized into a database, either while on-scene or in the station. City Ordinance requires that our pawn shops report to us on a weekly basis, our current vendor has provided us with the software tool to import information from a text file or an access database file generated by the pawn shops directly into the database.

Others areas that are served by our current vendor include the ability to map calls for service and incident data, as well as the ability to create adhoc reports through Crystal Reports utilizing the current table structure of the database, which is a necessity for the department.

Evansdale Police Department

Contact: Stefanie Ellison; sellison@evansdalepd.org

The Evansdale Police Department has 17 sworn officers, of which seven are full time and ten are part time, with one civilian serving a city population of 4,571. Officers respond to approximately 360 service calls per month. The department currently uses RMS, NCIC, and Mobile monitoring status to locate officers on the street, which has the ability to import XML files from the Iowa Department of Transportation's TraCS system.

La Porte City Police Department

Contact: Katie Davison; lpccpolice@lpctel.net

The La Porte City Police Department serves 2,285 residents using six officers, of which four are full time and two are part time. Statistically, the Department responds to approximately 70 to 80 calls for service per month. Currently, the Department uses Shieldware including RMS, NCIC, and Mobile programs, and access to the RMS system is provided through the county as well as through remote desktop applications.